



Align Appointment Type to Patient Demand

Are there slots that are not being utilized by the end of each day? Consider updating the schedule template to reflect a schedule with appointment types being used more often.



If there are patients waiting to be seen for an OB appointment but there are unused GYN appointments at the end of the day, consider adjusting how to build your schedule utilizing these types of appointments.

Benefits:

- Increase revenue
- Improve patient access

Appointment Type Name	Filled Slots	Open Slots
GYN	205	531
GYN 10	11	107
OB 10_L	213	102
OB	5	46
OOO SURGERY GYN (30 MIN)	345	24
EST FDV 10_L	111	15
24 HOUR EMERGENCY VISIT_L	0	14
FDV 20_L	9	7
EST PT YEARLY 10 L	1,166	2

How to get started:

Review your care center's wait list to see what appointment types need to be scheduled. This can be found in Athena>Calendar>Appointment Wait List.

Identify what appointment types are unfilled or opened. Utilize the "Practice Schedule Report", which your Practice Performance Partner can provide.

Consider shifting the mix of appointments from those that are unused to those that are on the waitlist or taking advantage of "any" slots.

PRACTICE PERSPECTIVES

Advancing Operations Through Collaboration