

TOPIC: SETTING NEW PROVIDERS UP FOR SUCCESS

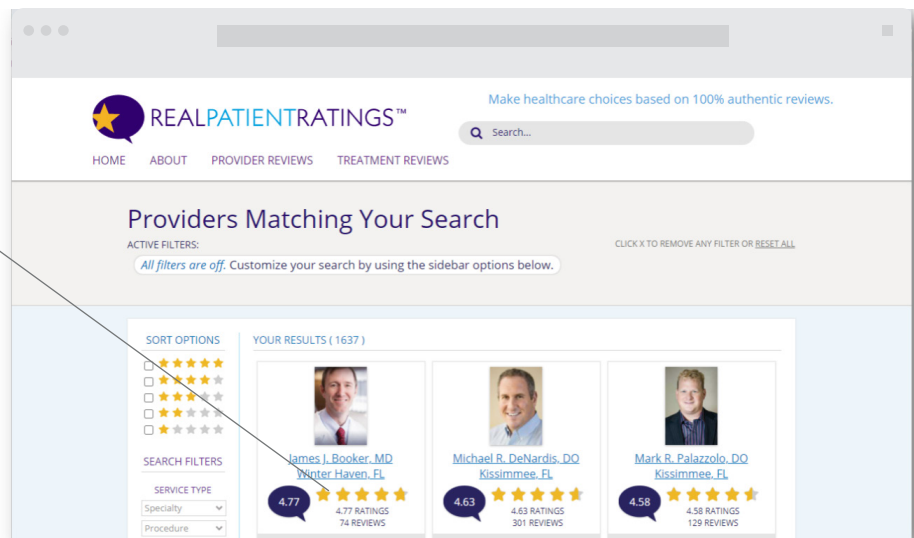
**ADD NEW PROVIDER TO OUR PATIENT
SATISFACTION TOOL (VIZIUM)**



One of the most important things you need to do when a new provider starts at your Care Center is to ensure they are set up on our ratings and patient satisfaction tool - Vizium. Patients want to see great reviews and rankings of the providers they are considering. You will also want to add the rating widget to your providers page on the Medical Affiliate website.

To add new providers to Vizium and receive a rating widget, the below information needs to be emailed to **Michael Stegen** at mstegen@vizium.com.

- Provider name and medical credentials
- Care Center name
- NPI number
- Provider email address



You should plan to send this information over as soon as you have an email address for your new provider. It only takes a few days to get them added to the survey, and they will be all set up by the time they join.

It will take some time for ratings to generate for the provider. After a few weeks, Vizium will send you a widget code as well, to send to your web team/agency to add on the website.

